

WS-02676A-09-0257



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ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85626

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Robert Last: Banzhof

Account Name: Robert Banzhof

Home:

Street:

Work:

City: Rio Rico

CBR:

State: AZ Zip: 85648

is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NUMBER WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC.

Please do not approve a rate increase at this time. An increase would be not affordable to many residents with the current state of the economy.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

"Emailed to Phoenix for docketing".
Noted and filed in Docket Control by Trish Meeter.

End of Comments

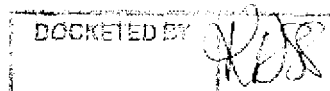
Date Completed: 3/10/2010

Opinion No. 2010 - 85626

Arizona Corporation Commission

DOCKETED

MAR 11 2010



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2010 MAR 11 PM 4:00
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: (520) 628-6550

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion **No.** 2010 85637

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: **First:** **Last:**
 Graciela **Cruz**

Account Name: Graciela Cruz - Miguel Plaza **Home:** (

Street: N/A **Work:**

City: Rio Rico **CBR:**

State: AZ Zip: 85648 **Is:**

Utility Company. **Liberty Water-Rio Rico Utilities Inc.**

Division: Sewer

Contact Name: **Contact Phone:** /

Nature of Complaint:

DOCKET NUMBER WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC.

What are we gaining of increasing our water rates to 110%, more people into poverty? What do we benefit out of this.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

"Emailed to Phoenix for docketing".
Noted and filed in Docket Control by Trish Meeter.

End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85637

Opinion No. 2010 - 85639

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

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Priority: Respond Within Five Days

Opinion **No. 2010 85641**

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: **First:** **Last:**
 Lucia **Velderrain**

Account Name: Lucia Velderrain

Home:)

Street:)

Work:

City: Rio Rico

CBR:

State: AZ **Zip:** 85648

Is:

Utility Company: **Liberty Water-Rio Rico Utilities Inc.**

Division: Sewer

Contact Name:

Contact Phone:)

Nature of Complaint:

Docket Number WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC.

Estoy en contra de un aumento del agua en estos momentos, por la cual estamos pasando momentos y dias muy dificil, debido a la actual situacion economica por la cual estamos atravezando todos en este momento tan dificil me opongo rotondamente o cualquier incremento.

Pagamos la cantidad actual de \$90.00 po mes cuando nos cambiamos hace 8 anos pagabamos \$58.00 por mos yahmos pogado un aumento del 80% mas aproximado mente, esperando sean mas justos.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

"Emailed to Phoenix for docketing".
Noted and filed in Docket Control by Trish Meeter.

End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85641

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2010 85643

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: **First:** **Last:**
Felipe Fernandez

Account Name: Felipe Fernandez

Home: ()

Street: Independence Ave

Work:

City: Rio Rico

CBR:

State: AZ **Zip:** 85648

is:

Utility Company. Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name:

Contact Phone: ()

Nature of Complaint:

Docket Number WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC.

I am a widower, Long time resident. Please donot allow this to happen.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

"Emailed to Phoenix for docketing".
Noted and filed in Docket Control by Trish Meeter
End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85643

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2010 85650

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: **First:** **Last:**
 Anna Bermudez

Account Name: Anna Bermudez

Home: (000) 000-0000

Street:

Work:

City: Rio Rico

CBR:

State: AZ **Zip:** 85648

is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Number WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC.

I am a single mother, barely making ends meet. We conserve as much water as we can. Please do not raise your rates.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

"Emailed to Phoenix for docketing".

Noted and filed in Docket Control by Trish Meeter

End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85650

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2010 85652

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By: **Marcelo & Sylvia** **Espinosa**

Account Name: Marcelo & Sylvia Espinosa

Home: (602) 233-1122

Street:

Work:

City: Rio Rico

CBR:

State: AZ **Zip:** 85648

is:

Utility Company: **Liberty Water-Rio Rico Utilities Inc.**

Division: Sewer

Contact Name:

Contact Phone: (520) 426-1100

Nature of Complaint:

Docket Number WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC.

I am sole provider for my household, and I am in the process of retiring. The proposed rate increase will more than double my current utility bill. It will not only set us back financially but it means that I will have to choose between a meal, medications, or water usage.

End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

"Emailed to Phoenix for docketing".

Noted and filed in Docket Control by Trish Meeter

End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85652
